

# COVID-19 Driver Testing Customer Information



Safe resumption of Driver Testing requires all Customers to comply with the following COVID-19 driver testing customer information.

## Before Your Test

### Symptoms

Customers with COVID-19 symptoms prior to a test must cancel their appointment. Cancelled appointments will be rescheduled to a later date, at no fee.



Cancel an Appointment

### Prepare Test Vehicle

Customers must ensure test vehicle is free from all personal items, cleaned and front windows partially open. Set 'Recirculated air' control setting to 'off.'



## At the Driving Test Centre

### Limited Test Centre Access

Access to a Driving Test Centre is restricted to Customers only. Accompanying Approved Driving Instructors (ADI), family members or friends must remain outside.



### Pre-Test Calls When You Arrive

Driver Testers will conduct pre-test introductions with Customers over the phone, via the mobile phone number provided in test applications; be ready and expect this call from the Driver Tester.



### Hand Sanitisation

Using facilities provided, Customers must wash or sanitise their hands before and after the test.



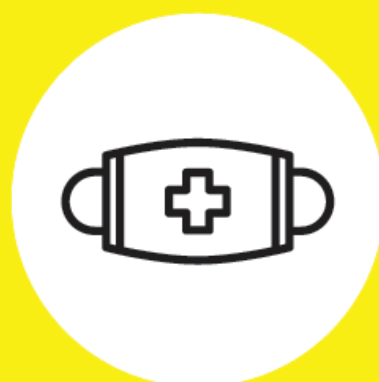
### Sanitise Learner Permit

Customers must use wipes provided to sanitise learner permits before presenting to the Driver Tester.



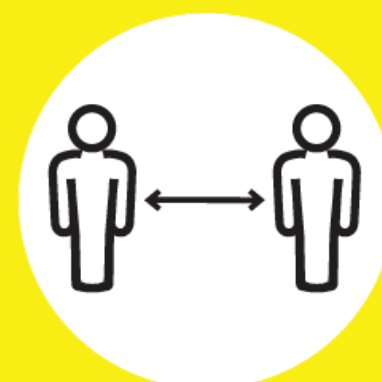
### Face Coverings

Customers and Driver Testers will be provided with a face covering during the test which **must** be worn. Customers who cannot wear a face covering must notify RSA prior to their test.



### Reduce Contact

Weather permitting, as much activity as possible between Driver Tester and Customer will take place outdoors.



**Note:** If requested by Public Health Authorities, your contact information (name and contact number) may be shared by us with the National COVID19-Contact-Tracing Program.