

## Driving Test Terms and Conditions

Driver testing is carried out by the RSA to a standard that complies with the EU Directive on driver licensing. You can choose to have your test conducted in Irish or English.

The RSA reserves the right to refuse to conduct a driving test if you do not meet the requirements set out below and in all notifications issued to you, in particular the “Checklist for your Driving Test” document that accompanies your driving test appointment notification; you can opt to have these documents sent to you either by post or via email.

### Contact us:

Tel Lo Call: 1890 40 60 40 (within Ireland)

International: +353 9625000 (outside Ireland)

Monday - Friday (excluding Bank Holidays) 08:30 - 17.00

Email: [drivingtest@rsa.ie](mailto:drivingtest@rsa.ie)

Address: Driver Testing Section, RSA, Moy Valley Business Park, Primrose Hill, Ballina, Co. Mayo

### Driving test fees

Category	Fee
A, A1, A2, AM, B, BE, W	€85
All other categories	€120
CPC Driving Test (Bus or Truck category)	€152
Part 1 – Practical driving test - €120.	
Part 2 – Practical walk-around test - €32.	

Fees are non-transferable.

If, after making a driving test application, you do not wish to proceed with the application, you may apply within 14 days of the application date for a refund of your test fee. Applications for such a refund must be made (you may

use the following form if you wish [Request to Withdraw a Driving Test Application](#) by email or post to the above email or postal addresses. If a test appointment has been arranged for you within 14 days of your application date, whether or not the actual test date is inside or outside of the 14 days, you will not qualify for such a refund.

<b>Request to withdraw a Driving Test Application</b>	
<b>(to be used only where you wish to seek a refund within 14 days of making payment and do not wish to proceed with your driving test application, and where you have not received a driving test appointment on foot of this application)</b>	
<b>TO:</b>	<b>Driver Testing Section, Road Safety Authority, Moy Valley Business Park, Primrose Hill, Ballina, Co. Mayo</b>  <b>Email: <a href="mailto:drivingtest@rsa.ie">drivingtest@rsa.ie</a></b>
	<b>I hereby give notice that I cancel my contract for the provision of a driving test.</b>  <b>Driving Test Application Number:</b>
	<b>Date of application:</b>
	<b>Name of driving test applicant:</b>
	<b>Address of driving test applicant:</b>
	<b>Signature of driving test applicant:</b>  <b>(only required when you are returning this form by post)</b>
	<b>Date:</b>

Where you have received a scheduled test appointment you may cancel twice without forfeiting your fee, provided you give at least 10 days' notice (see 'Cancelling your test appointment' below).

## Test centres

Driving test centres are also located countrywide as set out below:

Athlone	Dundalk	Naas
Ballina	Dungarvan	Navan
Birr	Ennis	Nenagh
Buncrana	Galway	Newcastle W.
Carlow	Gorey	Portlaoise
Carrick-on-Shannon	Kilkenny	Roscommon
Castlebar	Killarney	Shannon
Cavan	Kilrush	Skibbereen
Clifden	Letterkenny	Sligo
Clonmel	<b><u>Limerick City*</u></b>	Thurles
Cork	Castlemungret	Tipperary
Donegal	Woodview	Tralee
<b><u>Dublin City*</u></b>	Longford	Tuam
Churchtown	Loughrea	Tullamore
Finglas	Mallow	Waterford
Raheny	Monaghan	Wexford
Tallaght	Mullingar	Wicklow

\*There are centres in Churchtown, Finglas, Raheny and Tallaght in Dublin City and in Castlemungret and Woodview in Limerick City.

Where possible, your test will be arranged for the centre you nominate as your preferred test centre on your application form.

Driving tests for trucks, buses and articulated vehicles, (licence categories C1, C, CE, C1E, D1, D, DE and D1E) are only conducted at a limited number of the larger centres. If you apply for a test in one of these licence categories at a test centre where tests in these categories are not conducted, you will be scheduled at the centre nearest to you where it is conducted.

If you are applying for a test in category W (tractor/works vehicle) you can request to have the test conducted at a town nearer to you than any of the above centres.

### **Six Month Rule**

First-time learner permit holders for licence categories A, A1, A2, AM, B and W (Motorcycle, Car and Works Vehicle) must hold a learner permit for six months in the category they wish to be tested in before they can sit their driving test. If this rule applies to you, your permit will show a Code 991, in column 12, beside the category.

This is particularly important if you have added a licence category to your permit, as it is the date the category was added that is relevant, not the date that your permit was issued.

It is your responsibility to ensure that you have checked your permit details and that you are eligible to sit the test. If you are not eligible, you will lose your fee and have to reapply.

If you hold a current full driving licence in the required category from another jurisdiction for more than six months, you may be exempt from the six month rule. To verify if you are exempt, forward your original licence and a letter of entitlement from your State licensing authority to:

Customer Service Manager, Driver Testing Section, RSA, Moy Valley Business Park, Primrose Hill, Ballina, Co. Mayo.

### **Learner Driver Training**

As part of a programme to improve driving standards and safety on our roads, any new learner driver, whose first motorcycle learner permit was issued on or after 6th December 2010, (or in the case of Category A, has a start date after 15 November 1999 (18 December 1999 in certain circumstances)), and any new learner driver whose category B learner permit issued on or after 4th April 2011, is required to undertake structured learner driver training. This training is known as Initial Basic Training (IBT) for motorcycles and Essential Driver Training (EDT) for cars. [Learn more about IBT and EDT.](#)

### **Booking a test date online**

Self-scheduling a driving test appointment date is only available at the application stage (cars only). If you have already applied, we will schedule your test appointment for you and send you the details at a later stage.

Once you enter your payment details, you can select a test date and time by clicking on the 'Schedule an appointment' link within our online application—this will show you available test slots (cars only) in your chosen centre. If you have recently failed a driving test, you will be unable to schedule a driving test for a period of three weeks.

If you do not wish to select a test date or if a test date is not available, we will schedule your test appointment for you and send you the details at a later stage. We aim to have a national average waiting time for a driving test of

not greater than 10 weeks, but individual waiting times may vary. You can check the average waiting times for your test centre on the RSA website.

If you require an urgent test appointment, you should indicate in your application that you will accept a test date at short notice. Your application will be put on a priority list and you will be offered a test appointment as soon as one becomes available through another applicant's cancellation. You must give details of any dates you are not available and monitor your correspondence regularly.

In the case of an agent acting on behalf of a test applicant (e.g., agreeing to a test appointment or cancelling a test appointment on behalf of an applicant), you as applicant are declaring/accepting that you are aware of the requirements set out in these Terms and Conditions.

### Your contact details

- If you provide the RSA with a mobile telephone number, we may send you text message reminders regarding your driving test.

- If you choose email as your preferred contact method, all communications regarding your test will be sent to the email address you give. You must ensure that you check your account regularly for emails from the RSA regarding your Driving Test.

- All emails in relation to your test will be issued from [drivertestingsection@rsa.ie](mailto:drivertestingsection@rsa.ie). Do not send messages to this address, as it is an automated mailbox. You must ensure that [drivertestingsection@rsa.ie](mailto:drivertestingsection@rsa.ie) is listed on your 'safe senders' list so that RSA emails do not get sent to your Junk/Spam mail folder.

### Cancelling your test appointment

If you wish to cancel your test appointment:

You **will not** lose your fee if you:

- Have not previously cancelled two or more appointments and you give at least 10 days' notice. We will re-schedule your test and issue a new test appointment to you in due course.

You **will** lose your fee if you:

-give less than 10 days' notice

OR

-have already cancelled two or more test appointments

You can cancel:

**- Online:**

- through the [Driver Testing online application system](#) , or you can
- complete our [Online Test Cancellation Form](#)

- by **Post:** (see address above)

- by **Email:** Send an email to [cancelmytest@rsa.ie](mailto:cancelmytest@rsa.ie). Please quote your reference number when you cancel. Do not send messages other than cancellation requests to this email address as this is a cancellation service only and queries will not be responded to.

- by **Phone:** Our cancellation service at Lo Call 1890 40 60 40 (Choose Option 1) operates 24 hours a day, 7 days a week. Please quote your application number when you cancel.

If you have any query regarding rescheduling your test date for another time/date you should contact us at the phone number listed above.

### **What happens if the RSA cancels my test?**

In exceptional cases we may have to cancel your test at short notice.

This may be due to:

- hazardous weather conditions
- a tester being absent unexpectedly
- other exceptional circumstances

We will make every effort to notify you of the cancellation as soon as possible, using the contact details you provide.

In these cases we will arrange another test for you free of charge at the earliest date possible.

### **Your appointment**

Appointments for driving tests are generally organised on a first-come-first-served basis approximately one month in advance of your test. Your appointment notification will indicate the time, date and venue for the test and will also set out how to cancel your appointment should this prove necessary.

The onus is on you to ensure that you have read the '*Checklist for your Driving Test*' (which issues to every applicant and is also downloadable on [www.rsa.ie](http://www.rsa.ie)) ahead of the test and that you comply with the requirements. If you do not meet the necessary requirements, your test will not be conducted and your fee will be forfeited.

### **On the day of the test**

Plan on arriving a little early for your test appointment. If you are late, the test cannot be conducted and your fee will be forfeited.

The driver tester will check to establish that:

- Your learner permit is in your name, is valid and current, and includes the category of vehicle you are to be tested in.
- The vehicle you provide meets the requirements for your test category, as outlined in your appointment notification and accompanying '*Checklist for your Driving Test*' leaflet.
- You have held a **valid learner permit in the test category for at least six months** on the day of your test (in the case of a first time learner permit holder, the code 991 will appear in column 12, beside the category). This applies to cars, motorcycles and works vehicles, unless you have a letter of exemption as outlined in the Six Month Rule section above.
- You comply with regulations relating to [Essential Driver Training \(EDT\) for car drivers and Initial Basic Training \(IBT\) for Motorcyclists](#).

You will be asked to read and sign a statement confirming that:

- The vehicle insurance cover is in place and is adequate
- Your vehicle is in a roadworthy condition (download the '*Checklist for your Driving Test*' document on [www.rsa.ie](http://www.rsa.ie) for more information)

If you pass your test in an automatic car, you can only apply for a full driving licence to drive an automatic car. If you later want to apply for a full driving licence for a manual car, which allows you to drive either a manual or automatic vehicle, you will have to get a further category B learner permit and pass a further driving test in a manual vehicle before applying for a full licence to drive it.

If you attend for test and you do not meet the requirements, you will lose your fee and have to reapply.

## Special Assistance

To avoid delays on the day of your test, you should notify the RSA's Driver Testing Section in advance if you:

- are deaf or have a hearing difficulty - you are permitted to have an interpreter with you for the first (oral) part of the test. This person must not be a driving instructor, must be 16 or over and may not accompany you during the practical element of the test.

- are restricted in your movements or have any disability which could affect your driving

- drive an adapted vehicle - if you pass your test with a vehicle adapted to suit a disability (e.g., it has additional controls), it will be recorded on your driving licence

## Interpreters

If you have difficulty communicating in English or are deaf/have a hearing difficulty, you are permitted to have an interpreter with you for the first (oral) part of the test. This person must not be a driving instructor, must be aged 16 or over and may not accompany you during the practical element of the test.

## Repeating your test

If you are not successful, the driver tester will give you a report detailing aspects of your driving that caused you to not be successful. The tester is not permitted to discuss the details of your test results with you. You will also receive a certificate indicating that you failed the test; keep it in a safe place as you may need it to renew your learner permit.

If you wish to apply for a further test, it could happen that you will be scheduled with the same tester but where possible this will not happen repeatedly, as a matter of RSA policy.

## Appealing a failed test

If you feel your test was not properly conducted, you can appeal to the District Court under Article 33 of the Road Traffic Act, 1961. The Court may endorse the decision of the tester or, alternatively, direct that a further test be offered to you free of charge.

## Data Protection

The RSA will collect and process personal data relating to you that you provide to us, including information that you provide in your application for a driving test. In addition, the RSA will collect and process information regarding your attendance and performance at your driving test. Such information may include sensitive personal data such as, for example, personal data relating to a medical condition you may have or personal data relating to the commission or alleged commission of a criminal offence.



The RSA will use your personal data primarily for the purpose of arranging and administering your driving test. In addition, such personal data may be used for statistical management purposes, to assess the effectiveness of the RSA's services and to investigate any suspected incidents of fraud or other breaches of the integrity of the driving test service. The RSA may disclose your personal data to third parties who act on behalf of or provide services to the RSA in connection with the administration of driving tests. It may also be disclosed to other public authorities and/or the Gardaí where relevant or necessary for the above purposes.

You may have the right, subject to certain exemptions, to obtain a copy of any personal data the RSA holds about you and to correct any inaccuracies in such data. If you wish to avail of these rights (where applicable), please contact us at: Customer Service Unit, Road Safety Authority, Moy Valley Business Park, Primrose Hill, Ballina, Co. Mayo.

Please refer to the RSA's Privacy Statement on [www.rsa.ie](http://www.rsa.ie) for further information.

### **Disclaimer of liability**

To the greatest extent permitted by law, the RSA shall not be liable for any loss, damage or other liability that you may suffer arising out of or in connection with your driving test or otherwise, whether under theories of contract, tort (including negligence), strict liability or otherwise. In no circumstances will the RSA be liable for special, incidental, indirect or economic loss or damage, however it may arise, including as a result of loss of time, loss of savings, loss of data, loss of business, loss of revenue, loss of opportunity, loss of goodwill or loss of profits. Without prejudice to the generality of the preceding sentences of this clause, the RSA will have no liability to you in connection with delays, inaccuracies, errors in, or omission of information relating to any driving test, or for any actions taken in reliance thereon or occasioned thereby or by reason of non-performance or interruption, or termination of any driving test.

Except as expressly set out in these terms and conditions, to the greatest extent permitted by law all warranties, conditions, representations, undertaking, statements, terms and provisions express or implied by statute, common law or otherwise are excluded by the RSA.

### **Conflict of terms**

If there is a conflict or contradiction between the provisions of these terms and conditions and any other relevant terms and conditions, policies or notices that are provided to you by the RSA in relation to your driving test, the other provisions shall prevail.